

# NEWSLETTER

May 2012

## BDMA Associate Membership

*Dryfix Staff just keep on training*

Our Senior Surveyor Russell Rafton has joined the British Disaster Management Association (BDMA) as an associate member in preparation of his examinations due to take place later this year as a BDMA accredited damage management practitioner.

The formation of the British Damage Management Association (BDMA) marked a milestone in relations between the insurance industry and those who provide recovery and restoration services such as ourselves. The BDMA indicated significant damage management practitioners attach to the establishment and maintain uniform standards of care and codes of practice, underpinned by technical and corporate training.

At its launch, on 1st December 1999, the Association received support from Treasury Minister, Melanie Johnson, the Association of British Insurers (ABI) and the Chartered Institute of Loss Adjusters (CILA), with its aim of establishing and promoting best practice in damage management and related disciplines. The BDMA is committed to raising industry standards, providing accreditation for professional practitioners and facilitating recognition of specialist services in the recovery and restoration sector.

Modern damage management involves highly technical disciplines which involves extensive knowledge in restoration practices. Russell has been training with BDMA approved training centers for over the past four years in water damage restoration, structural drying, fire and smoke restoration and mould and odour control achieving outstanding results of 90% + in his examinations. Russell is also a Certified Surveyor in Remedial Treatment (C.S.R.T) a qualification he achieved back in 2004 with the Property Care Association (PCA) after extensive training within the remedial industry specialising in damp, decay and insect infestation diagnosis.

Russell's prior training with the PCA provided the foundations for him to excel quickly in the damage management industry with his expert knowledge of damp and decay; read more about Russell's training here; [Dryfix News](#).

With Russell's expert knowledge in both industries Dryfix Preservation have been specialising in water damage repairs, flood restoration, mould remediation and structural drying over the past few years and have recently just launched a hire division within the company.

Dryfix have also recently become the **1st company in the UK** able to offer our clients with an insured drying certificate and guarantee for our water damage repair work. This is insurance provided by an independent third party FSA regulated insurance company and has been tailored specifically for us in approval of our extensive knowledge and training within both the remedial and restoration industries. Until now no such insurance protection has been available. Find out more about insurance guarantees by reading our blog; [Dryfix 1st provider in the UK for insured water damage repairs](#)



Our strive to provide the most professional, efficient service based around expert advice and technical skill all back by real consumer protection is just another example of why we really are *"Yorkshires Leading Damp & Timber Specialists."*

